



RETURNS PROCEDURE

We offer a full refund or exchange on all online purchases returned in the condition in which they were sold, within 14 days.

For any return enquiries, please contact: shop@synchronicityscents.com
Please note we do not accept hand deliveries.

Returns Note (please complete and include in returns parcel)

Name:

Order No:

Item:

Refund / Exchange (*please circle*):

Returns reason (*please circle below*):

1. Looks different to image on site
2. Faulty
3. Other

Please post all returns to the address below

SYNCHRONICITY SCENTS RETURNS

Provenance & Green Ltd
Units 8-10 Brandon Business Centre
Putney Close
Brandon
Suffolk
IP27 0PA